

Location: Calgary, Alberta				
Job Title: Operations Coord	linator			
Posting Date: July 26, 201	)			
Closing Date: August 6, 20	19			
Hours:	Type of Position:	Salary Level/Grade:		
40 hours per week	Full time			
About Comrie's Sports Equ	pment Bank:			
Comrie's Sports Equipment	Bank is a volunteer based charity fo	unded in August 2014 to provide no cost,		
gently used equipment to q	ualified children (18 and under) fron	n low income families. We accept donated,		
	•	inventoried and readied for provision to		
-	ice area includes all of Southern Alb	erta, with our office and distribution centre		
being located in Calgary.				
Overview of the Position:				
-		aintaining the shop, supporting qualified kids		
	÷ ,	t of the team and volunteers to grow the		
reach and impact of Comrie	's Sports Equipment Bank.			
Job Description & Respons	bilities:			
Inventory Management				
	g, sorting and inventory equipment a	as it is donated		
<ul> <li>Organize volunteer pick-ups of outside equipment donation drop off locations, as required</li> </ul>				
<b>.</b>	maintain equipment in the warehou			
	equipment donations on an ongoin			
• Use inventory data to provide Executive Director and board with key information on trends and				
needs of the equip				
Daily shop organization ensuring the shop is a clean and safe environment for staff and volunteers t				
execute their daily duties				
Volunteer Coordination				
<ul> <li>Recruit qualified volunteers to support inventory management and outfitting schedules</li> </ul>				
<ul> <li>Work directly with volunteers in moving, transporting and organizing inventory</li> </ul>				
<ul> <li>Support Client Services Coordinator in scheduling and training volunteers, as needed</li> </ul>				
<ul> <li>Support the production of volunteer manuals and policies, as required</li> </ul>				
	shifts in the office to support invent	cory management		
General Administration				
Understand the appointment booking process to support the Program Coordinator, as required				
Understand the qualification process to support the Program Coordinator, as required				
<ul> <li>Support the service of agencies and clients as a front-line part of the team</li> </ul>				
Support the Board	of Directors and committees as requ	ired		
Supervision/Reporting				
	port to the Executive Director.			



### Scheduling and Scope:

• This position will require a flexible schedule. Regular office hours include Mon-Fri 9am-5pm, and Sat 10am-3pm. Evening and Saturday hours are required with this position. Regular scheduling will be done in consultation with the Executive Director.

## **Qualifications:**

## Knowledge/work experience requirements:

- Strong organizational skills
- Knowledge of warehouse and inventory management including inventory reporting
- Understanding of the issues and opportunities regarding the participation of underserved populations in sport and physical activity would be considered an asset
- Background in sport or general understanding of the equipment needs of various sports

# Personal qualifications & attributes:

- Excellent attention to detail
- Positive attitude
- Works well on their own and in a small team environment
- Ability to execute within a physically engaging role
- Strong passion for sport and physical activity

## **Education & Training:**

- 1-2 years of valid work experience
- Valid Class 5 Alberta Driver's License required

#### Application Deadline: 5pm MST, August 6<sup>th</sup>, 2019.

Please submit <u>cover letter and resume</u> to <u>admin@comriessports.org</u> Subject line: <u>2019-08 Operations Coordinator</u>

Comrie's Sports Equipment Bank would like to thank all applicants, however, only those selected for an interview will be contacted.



Organization: Comrie's Sports Equipment Bank				
Location: Calgary, Alberta				
Job Title: Client Services Coordinator				
Posting Date: July 26, 2019				
Closing Date: Aug 6, 2019				
Hours:	Type of Position:	Salary Level/Grade:		
30 – 40hrs (Negotiable)	¾ Time - Full Time (Negotiable)			
About Comrie's Sports Equipment Bank:				
Comrie's Sports Equipment Bank is a volunteer based charity founded in August 2014 to provide no cost,				
gently used equipment to qualified children (18 and under) from low income families. We accept donated,				
gently used equipment from the community, it is then cleaned, inventoried and readied for provision to				
qualified children. Our service area includes all of Southern Alberta, with our office and distribution centre				
being located in Calgary.				
Overview of the Position:				
This position will support the Executive Director with implementing the policies of the Board of Directors in				
fulfilling the organization's mandate. The Client Services Coordinator will work directly with children, their				
families, social agencies, volunteers, sport partners and staff to ensure children of qualified families can				
access the equipment they need to participate in sport. This position will gain a wide range of experience in				
all facets of our business as the lead resource supporting staff and volunteers.				
Job Description & Responsibilities:				
Application Administration				
<ul> <li>Receive, evaluate and communicate with families the application process and household income requirements</li> </ul>				
<ul> <li>Receive and process family requests for appointments from authorized outside agencies</li> </ul>				
<ul> <li>Maintain an accurate and up to date database</li> </ul>				
<ul> <li>Provide monthly updates on applications received and appointments processed</li> </ul>				
<ul> <li>Provide a high level of customer service to the applicants</li> </ul>				
<ul> <li>Communicate with authorized outside agencies on process and status as required</li> </ul>				
<ul> <li>Ability to size and outfit qualified kids as per the appointment scheduled</li> </ul>				
Equipment Donations and Inventory				
<ul> <li>Understand and assist with the receive, sanitize, sort and inventory of equipment process</li> </ul>				
<ul> <li>Support, moving, transferring and maintaining equipment in the warehouse as required</li> </ul>				
	Set up third party partnerships to secure more donations on an as needed basis			
Volunteers				
<ul> <li>Be able to interview, screen, train and interact with the volunteers on a regular basis</li> </ul>				
<ul> <li>Support the implementation of volunteer manuals and policies as required</li> </ul>				
<ul> <li>Schedule volunteer shifts in the office and for outside events</li> </ul>				
General Administration				
$\circ$ Support the Executive Director as the lead person in the office when they are not present				
	f Directors and committees as require			
Supervision/Reporting				
This position will report to the Executive Director.				
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#### Scheduling and Scope:

• This position will require a flexible schedule. Regular office hours include Mon-Fri 9am-5pm, and Sat 10am-3pm. Evening and Saturday hours are required with this position. Regular scheduling will be done in consultation with the Executive Director.

## **Qualifications:**

# • Knowledge/Work Experience Requirements;

- Strong administrative and organizational skills required
- o Strong verbal and written communication skills required
- Strong data management/computer literacy skills including Microsoft Office and other similar software programs required
- Experience working in the not for profit sector and with community groups considered an asset
- Understanding of the issues and opportunities regarding the participation of underserved populations in sport and physical activity would be considered an asset
- Experience in building relationships and collaborating with current or potential partner organizations would be an asset
- Background in sport or general understanding of the equipment needs of various sports would be an asset

## • Personal Qualifications & Attributes

- Excellent communicator with positive attitude
- Excellent attention to detail
- Works well on their own and in a small team environment
- o Strong work ethic and positive attitude with regard to developing relationships
- Strong passion for the support and physical activity and understanding of the local and regional sport systems would be an asset

#### • Education & Training

- Post-secondary education or equivalent work experience
- 1-2 years of work experience is recommended
- Valid class 5 Alberta driver's licence is required

Application Deadline: <u>5pm MST, August 6<sup>th</sup>, 2019</u>. Please submit <u>cover letter and resume</u> to <u>admin@comriessports.org</u> Subject line: 2019-09 Client Services Coordinator

Comrie's Sports Equipment Bank would like to thank all applicants, however, only those selected for an interview will be contacted.