



HOCKEY CALGARY

INFORMATION BULLETIN

Date: February 5, 2021 #21-04
To: HC Members & Member Associations
From: Kevin Kobelka – Executive Director
CC: HC Board, HC Governors

SUBJECT: Refund Details and Information

Following this week’s disappointing news, Hockey Calgary has worked quickly with our Governing bodies and Member Associations to provide details surrounding refunds/credits. Below you will find information around the process and the amounts being passed on by the governing bodies.

The Member Associations have only received this information today. Now that they have it, they will work on their internal financials in an effort to provide each participant an amount that is fair. In finalizing these amounts the Member Associations will factor in both ‘recoverable’ and ‘non recoverable’ expenses for all age categories.

Please be cognizant of the fact that most of the players ‘skated’ for approximately 2.5 months of a traditional 7-month season (which includes the evaluation and sorting phase). There may not have been many formal games played compared to a normal year, but the cost of ice for cohort practices and games is a large component of total costs during these months.

We are confident that the Member Associations will provide you more detailed information as soon as they can now that they have all the necessary details from Hockey Calgary.

Refund Breakdown

Hockey Canada	Hockey Alberta	Hockey Calgary	Member Associations
Total Hockey Canada Fee: \$23.80/player <i>Refund Amount:</i> \$15.71/player	Total Hockey Alberta Fee: \$27/player* <i>Refund Amount:</i> \$7/player	Total Hockey Calgary Fee: \$85/player <i>Refund Amount:</i> \$50/player	<i>Refund/credit amount determined by individual Member Associations</i>

**Note: this includes an ave. of \$3/player ‘HA Team fee’*

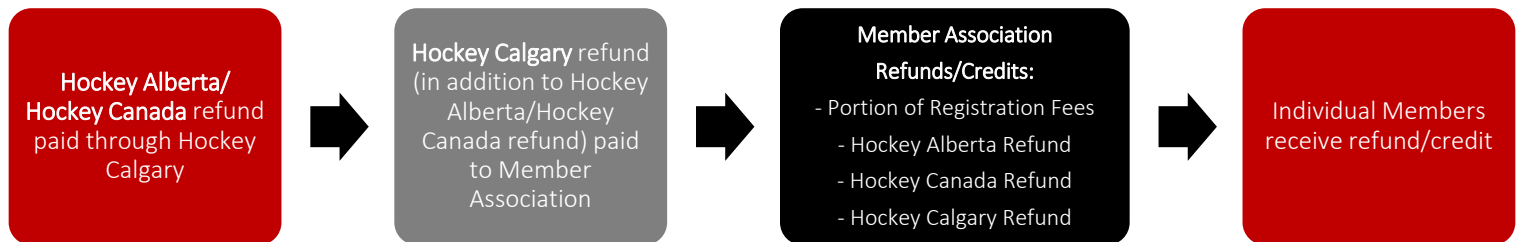


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Refund/Credit Process

- Hockey fees are paid directly to your Member Association, not Hockey Calgary; therefore, all refunds/credits will come directly from your home Association.
- Hockey Calgary will provide refunds through Member Associations, not directly to individual players.
 - This refund will include both the Hockey Calgary, Hockey Alberta and Hockey Canada refund amounts for each player/coach in the Member Association.



Next Steps

- Member Associations will review their financials to determine a refund/credit for the participants in their specific program.
- Member Associations will communicate directly to their members the process and timeline for refunds/credits.
- Hockey Calgary and Member Associations will work together to continue to develop a 'Spring Developmental Program' should restrictions be lifted, for those individuals who are interested in participating. More information to follow.

We thank you for your patience and understanding as we continue to manage this challenging season. We still look forward to seeing the kids back at the arena sometime soon.

Regards,

Kevin Kobelka
Executive Director