



Dear RHC Members & Families,

On Saturday morning, the Government of Alberta, in partnership with AHS, made a significant change in their restrictions for 'Community Sport', which affects the decision communicated by Hockey Calgary last week. As an organization, we are excited about the opportunity to potentially get the kids back on the ice, but it does come with some challenges. We are working quickly with Hockey Calgary and our arena partners to understand their timelines and to secure ice times to offer a 'Developmental Program' for our players in U13, U15 and U18 programs. The developmental program will not be available for U21 players.

This is an evolving process and we are still working through the various details, but the next steps are as follows:

1. We will provide Refunds/Credits for those families who **DO NOT** wish to participate any further and would prefer to 'Opt-out'.
2. Provide a developmental program for February/March to those players that wish to continue and 'Opt-in' (**please see attached program overview**).

1. Refunds/Credits

RHC Board has agreed to provide refunds/credits to the players related to this season. Based on the Association's estimated financial situation, the RHC Board estimates that the refund/credit amount for each player to be approximately **55%** of the registration fee paid.

In determining the refund/credit amount, the RHC Board followed the RHC COVID Refund Policy, previously sent to membership on November 26, 2020:

RHC COVID Refund Policy.

- Should the entire RHC league be interrupted, suspended or cancelled due to a COVID-19 related cancellation/suspension or any similar direction by Alberta Health Services, Hockey Calgary or other governing authority. RHC, at its sole discretion, shall provide refunds to participants for any un-played games or un-rendered services. Any refunds, whether in cash or credit, shall be shared proportionally amongst all participants and may be paid within a reasonable period after the *conclusion of the 2020/2021 season*. Funds available to pay any refunds to participants shall be at the sole discretion of RHC, and, for greater certainty, will be net of any expense, cost or expenditure, whether fixed, variable, capital, accrued or contingent, related to the 2020/2021 hockey season.



- No refunds will be provided to participants in circumstances where a specific cohort is required to self-isolate due to a COVID outbreak within their cohort.
- RHC reserves the right to amend, alter or change this policy, without notice, if by doing so, it would protect the future operation, funding or viability of the society

In line with this policy the RHC Board have considered both the Association's fixed costs, including but not limited to:

- insurance,
- equipment replacement & storage, and
- administration fees, including TeamSnap finance charges

and our current year operating costs, including but not limited to:

- hockey governing fees, such as Hockey Calgary,
- arena ice fees for ice used, and
- refereeing fees for games played.

Members/families in U21 and families in U13, U15 & U18 who are 'opting out' of the Feb/March development program will have their refunds/credits processed through TeamSnap and all refunds/credits should be processed by the end of February. Please be patient, you will receive your refund. However, our Registrar will be processing hundreds of transactions so it will take some time, so we ask for your patience.

2. Developmental program for February/March

We are looking to offer a developmental program, supported by Hockey Calgary, running between February 22 and March 31, with 10, 1-hour ice times focussing on individual skill development, which may be similar to our current U13 development sessions. The on ice numbers would be 8-9 players and 1-2 coaches. We estimate that the cost would be \$300-\$350 per player and is dependent on the number of participants, and availability and cost of the ice. Any residual difference between the refund amount and the development program costs will be offered to families as either a refund or credit (you can indicate your preference in the survey below). The proposed program will only run if we have available ice and sufficient member interest. As per the Government of Alberta mandate, the program is only open to those registered in U13, U15 and U18 age groups, unfortunately players in U21 are **not** able to take part.

In order to properly prepare, we need to know which players are interested in participating in the Feb/March developmental program immediately because Hockey Calgary needs time to secure ice times and coordinate many details. This is an '**OPT IN**' program and you must confirm



your interest in participating by completing this survey [click here](#) by **midnight on Friday, February 12.**

3. Action Required

If you do **not** wish to participate in the development program or have a credit applied to next seasons fees, you do **not** need to take any further action. Your cash refund will be processed through TeamSnap automatically and credited to the credit card used for registration fees, if you paid by cash/cheque, you will receive a cheque via the mail to the address we have on file.

If you wish to have a credit applied to your TeamSnap Account and/or **'opt in'** to the development program, please completing this survey [click here](#) by **midnight on Friday, February 12.** If we **DO NOT** hear from your family, we will automatically process a refund as noted above.

We thank you for your quick attention on this request as we need to move quickly if we are to secure the ice and make a development program a reality. We know this has been a challenging year, but we are making this extra effort for the benefit of our youth.

Remember, you only need reply to complete the survey if you wish to **'OPT IN'** to the development program and/or have a credit applied to your TeamSnap Account, if you would prefer a cash refund, **no** action is needed.

Regards,

Russell Stratton
President
Recreational Hockey Calgary