

HOW TO FIND MY HOCKEY CANADA ID NUMBER . . . . AND, AT THE SAME TIME, GET MY RIS NUMBER, MAKE SURE ALL OF MY CHILDREN ARE INCLUDED, AND WHEN MY RIS EXPIRES.

## GET ALL THIS IN ONE PLACE!!!

When you look up your family – ALL Hockey Canada ID's will show up.

### 4. How do I log in to Respect in Sport?

To login to your Respect in Sport account, go to the appropriate website address, based on whether you are a Parent or a Coach/Team Official. Once at the website, you will need to know your user name and password.

#### Parents

[hockeyalbertaparent.respectgroupinc.com](http://hockeyalbertaparent.respectgroupinc.com)

#### Coaches/Team Officials

[ha.respectgroupinc.com](http://ha.respectgroupinc.com)

### 5. How do I recover my Username, or reset my password to log in?

You must know username to reset your password.

- Ensure the correct website is being used
  - **PARENTS:** [hockeyalbertaparent.respectgroupinc.com](http://hockeyalbertaparent.respectgroupinc.com)
  - **COACHES/TEAM OFFICIALS:** [ha.respectgroupinc.com](http://ha.respectgroupinc.com)
- Click "Recover Username or Reset Password" link (green circle in images above in question 4) in the bottom right hand corner of the main page under the Login button

To recover **username**:

1. Click **Recover Your Username Name**
2. Enter **Last Name**
3. Enter **Important Date** using calendar feature
4. Click **SUBMIT Recover your username**

To reset **password**:

1. Click **Reset Your Password**
2. Enter **Username**
3. Click **CONTINUE Reset your password**
4. Enter **Response** to security question
5. Click **VERIFY Verify your answer**
6. Enter **New Password**
7. Enter new password again to **Verify Password**
8. Click **SUBMIT Save your new password**