



Revised October 7, 2020

Elite Hockey Spectator Plan Fall 2020

Background:

- There are spectator limits in all arenas within Calgary, they range from 0 spectators to a maximum of 100 as laid out by individual facility
- Face Masks are 'Required' to enter all facilities
- User groups are required to honor these requirements, and must work with the facility to ensure that they are not exceeded

Management of Spectators

- The '**Home**' team manager will be responsible for the management of spectators at all scheduled AAA and AA games
- The 'Home' team manager should work closely with the 'Visiting' team manager to ensure that all requirements are met
- Each facility in Calgary has different requirements, it is the responsibility of the 'Home' team manager to communicate these requirements to the families of your team, and the 'Visiting' team manager, to do the same for their team (see attached checklist)
- Based on arena capacity the 'Home' team manager will allocate an equal number of tickets to both teams (see example below)
- Some tickets will need to be set aside for league officials and scouts
 - These tickets will be on a first come first serve basis
- The 2 managers (or their delegates) will be required to man the doors to ensure that capacity limits are not exceeded
- The managers will provide entry to those family members on the list as agreed to prior to the game through the individual team's internal processes
- Team managers can determine whether to use:
 - A sign in sheet
 - Physical tickets
 - Or other means to track & monitor attendance
- Entry will not be permitted until 10 minutes prior to the scheduled start time of the game to allow spectators from the previous game to exit
- Minor officials and all team staff are not part of spectator limits
 - Managers should have a list of who these individuals are



Example:

	<u>Capacity 100</u>	<u>Capacity <70</u>
Home Team	2 tix/family (40)	1 tix/ family (20)
Visiting Team	2 tix/family (40)	1 tix/family (20)
League Officials/Scouts	20 tickets	20ish tickets (based on capacity)

NOTE: If facility spectator limit is 1 spectator/ participant then only family members will be permitted entry into those games.

Capacity Exceeded

- If at any point during the game the manager feels the capacity limits have been exceeded he/she should communicate with the timekeeper and officials and ask that the game be stopped.
- Announce to fans that the game will not continue until the number of spectators in the building has been reduced to the capacity requirement

Manager - Spectator Considerations Checklist

- Confirm Facility Maximums
- Communicate to 'Visiting Team Manager'
 - # of tickets available for game
- Determine Points of Entry & Exit
- Entry & Exit Process
 - Time restrictions
 - Specific doors
- Confirm ticketing process
- Confirm list of 'Minor Officials'
- Ensure Masks are worn by all
- Monitor the Capacity throughout the game